

April 3, 2009

RE: Upcoming Sanitary Sewer Evaluation in Your Neighborhood

Dear JCW Customer:

Johnson County Wastewater (JCW) is conducting a sanitary sewer evaluation in your area that will lead to improvements to the sanitary sewer system. Excess stormwater and groundwater (referred to as "infiltration and inflow," or "I & I") entering the sanitary sewer system during wet weather periods can contribute to basement flooding and sewer back-ups during and after heavy rainfall. The goal is to reduce or eliminate excess I & I from entering the sewers, thus providing the most dependable, cost-effective, and environmentally sound wastewater service practicable.

Over the next several months, teams of engineers, inspectors, and surveyors representing JCW will be working in your area. These teams include personnel employed by CH2M HILL, TREKK Design Group, Black & Veatch, and HDR | Archer. They will inspect both internal and external building sewer connections, televise building service and main sewer lines, survey elevations, and inspect manholes, etc. They will carry a signed copy of this letter as well as photo identification during the course of these inspections.

Part of the program involves inspection of sewer connections inside and outside of your residence or business to allow JCW to verify connections to the sewer system. This inspection will also be an opportunity to discuss any problems you may experience with your sewer service. This program includes a televised inspection of your building service line which you will have the opportunity to view while the inspection is being conducted.

To schedule an inspection of your residence or business at a time convenient for you, please call the 24-hour I & I Hotline at 913-486-5514 for an appointment. You may also schedule an inspection via email by contacting us at landihotline@hdrinc.com. Since the inspection program must be completed promptly, please call or email us within 5 days of receipt of this letter. Your cooperation is necessary in order for this program to be successful.

In addition to building and service line inspections, a related evaluation procedure, known as "smoke testing," will be performed in your area. This involves pumping a non-toxic smoke into the sewer lines to detect leaks in the system. During smoke testing, you may observe smoke seeping from the ground around your house and possibly escaping from plumbing vents. You will be notified in advance when smoke testing will take place in your neighborhood, and you will be provided a more detailed explanation of what to expect at that time. We will do our best to keep you informed as this program progresses.

If at any time you have any questions, feel free to call our "I & I Hot Line" or visit our website at www.jcw.org and click on the left menu link to the project web page labeled "I & I Pilot Study," or directly access the project web page at <http://www.jcw.org/eng-i&istudy.htm>.

Sincerely,



Dan Ott
Managing Engineer – Collection System