

YOUR FEES PAY FOR CLEAN WATERWAYS

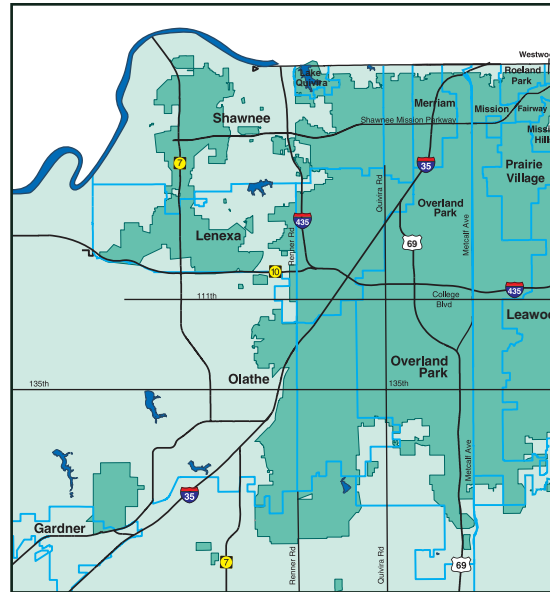
Johnson County Wastewater (JCW) operates seven major treatment plants across its service area. As part of Johnson County government, JCW works closely with the Board of County Commissioners to ensure the best interests of residents, businesses and the environment are served.

As a JCW customer, you receive high quality wastewater services that transport "used" water from your home, remove impurities and return cleaner water to area waterways. The fees you will pay ensure that JCW continues to protect Johnson County's public health and environment through safe and effective wastewater treatment. In addition, these fees offset equipment maintenance and upgrades that keep JCW's high treatment standards compliant with stringent local, state and federal environmental regulations.

From the engineers who are planning enough treatment capacity for the future, to the operation and maintenance staff who are studying new methods to improve the wastewater treatment process, you can be assured that progress will always be a focus at JCW.

A COMMITMENT TO SERVICE

At Johnson County Wastewater, the safety and satisfaction of our customers is our number one goal. Each member of the JCW team is dedicated to providing the best service possible to the more than 330,000 residents we're proud to serve.



Johnson County Wastewater serves darkened shaded area.

FOR MORE INFORMATION

Visit our Website: www.jcw.org

E-mail your questions to us: solutions@jcw.org

Call us: ~~913.438.2120~~ or toll free at ~~1.866.616.6752~~



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The Way You Pay for Wastewater Services is Changing

*Not a New Bill.
Just a New Way of Paying.*

A change in sanitary sewer billing provides a fairer way of collection and removes from the tax bill the 4.181 mills for wastewater operation and maintenance (O&M) services.

See inside for details.



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In the past, your operation and maintenance (O&M) charges for wastewater services were based on your property value and were included on your tax bill. Beginning in January, a direct billing system for sanitary sewer services based on average winter water use will provide a fairer way of collection and removes 4.181 mills levied for wastewater O&M services from your tax bill.

Why is the wastewater billing process changing?

Improving fairness and removing the wastewater O&M mill levy from your taxes are reasons why JCW is implementing a billing system change effective in January 2003.

How will I pay for wastewater services in the future?

Wastewater charges will no longer be based on the value of your property. Now, the user charge on your wastewater bill will be based on your average winter water usage for residential customers (and actual monthly usage for commercial and industrial customers). Septic tank users are not obligated to pay JCW for sewer service.

How does this affect my property taxes?

The elimination of 4.181 mills from this year's county tax bill for wastewater operation and maintenance (O&M) costs is a direct result of this billing change.

* THE FIRST \$2,300 IN RESIDENTIAL ASSESSED VALUE IS EXEM			
YOUR MILL LEVIES			
AUTHORITY	2000	2001	% CHG
STATE OF KS	1.500	1.500	0.0%
JOHNSON CO	15.676	16.333	4.2%
COMM CLGE	7.646	7.743	1.3%
JO CO PARK	1.322	1.382	4.5%
OVERLAND PK	7.499	7.649	2.0%
229 UNIFIED	23.961	24.457	2.1%
*229 SCH GEN	20.000	20.000	0.0%
229 BOND	21.728	19.759	-9.1%
JO CO LIB	2.981	2.971	-0.3%
WASTWTR O&M	4.647	4.181	-10.0%
WASTWTR CAP	1.000	1.000	0.0%
905 OPC STO	0.000	0.000	0.0%

Will I see any other wastewater-related charges on my property tax bill?

YES. A separate wastewater charge for capital expenditures (generally not related to day-to-day operation) will remain on your tax bill. These fee-generated funds will be used to cover the cost of capital expenditures that could include structures, improvements, equipment and other major assets including land.

How are new wastewater fees calculated?

Residential service charges are determined by multiplying average winter water usage by a pre-determined rate and then adding a service charge to that amount. JCW sets a rate that, when applied to this formula, generates funds necessary to recover the wastewater operation and maintenance costs only.

JCW will annually review operational costs and make rate adjustments accordingly. Adjustments will be based on measurable data such as changes in the economy, prices for chemicals, gas, electricity, etc. used in the operation of wastewater facilities.

Gallons of Water (per day)	Estimated Monthly Charge
100	\$ 7.60
200	\$12.37
300	\$17.14
400	\$21.91
500	\$26.68

* The average household uses 200 gallons of water per day.
 ** This is an estimate only. Final billing will be based on actual usage.

Do I have to do anything to initiate this new wastewater billing change for my residence?

NO. The change to a user-based billing system for your wastewater services will be a seamless transition for you. Bills automatically will be sent to JCW customers.

When will I receive the new billing statement?

JCW bills will be mailed to residential customers every other month (or six times per year) beginning in January. Commercial and industrial customers will be billed on a monthly basis. Statements will be mailed in envelopes clearly marked with the JCW logo.



What is the difference between my water bill and my new Johnson County Wastewater bill?

Charges from JCW are for the safe and efficient transport of wastewater from your home and the treatment of that water before returning it to area creeks, lakes and rivers. Your water company bills you for the water that comes into your home for drinking, cooking, bathing and watering your lawn.

JCW and your water company are separate entities and are governed by different governmental bodies. If you have questions about your wastewater bill, call 913-438-2120 or toll free at 1.866.616.6752. If you have questions about your water bill, contact your water company.