

JOHNSON COUNTY WASTEWATER APPEALS FORM

Please return the completed appeals form by mail to Manager, Customer Service at 11811 S. Sunset Drive, Suite 2500, Olathe, KS 66061-7055 or fax to 913-715-8501. Appeals are processed on a case by case basis and you may be required to furnish additional information to support your dispute. The results of your appeal will be mailed within two weeks of receipt of this form.

This form must be received within thirty (30) days after receipt of the bill. Appeals will not be considered for the previous year's usage. JCW requires that customers pay their outstanding wastewater bills during the appeals process. If the appeal is approved, the appropriate adjustment will be applied.

Date: _____ Service Address: _____
Name: _____ Account No¹: _____
Home Phone: _____ PID²: _____
Work Phone: _____ E-mail Address _____

Reason for Appealing:

Relief Requested:

¹ Account number is located in the upper right hand corner of your JCW billing statement.

² PID stands for Property Identification Number. This number can be found on the property owner's tax statement or tax notification. Tax statements and tax notifications are sent to property owners every November. If you cannot locate this number, call the JCW customer service center for assistance (913.715.8590).